

# Member and Provider Survey

DATASHEET

## Overview

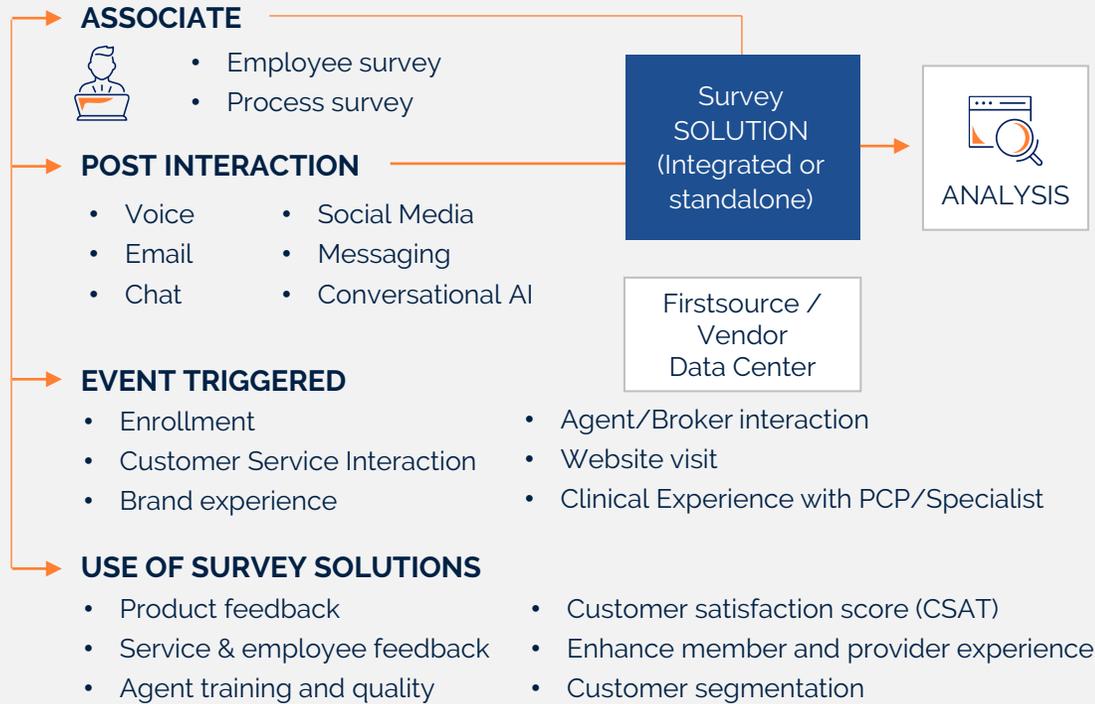
Know what your customers are feeling about your product, services, interactions, and experience. Measure how your customers are feeling at every moment of interaction with your product or service, be it with agent/broker, portal, with an associate or a bot.



MEMBER/  
PROVIDER



CUSTOMER  
/ BUSINESS



## Benefits

- Front line engagement
- Brand management
- Predict member churn
- Brand loyalty and Feedback
- Product response & performance evaluation

## Robust survey capability



SURVEY LOGIC



RECURRING SURVEY



PERSONALIZATION



TARGETED DISTRIBUTION



MULTI-CHANNEL DISTRIBUTION / COLLECTION



EASY SOFTWARE INTEGRATION